

# This Week's Wisdom:

## Knowledge Communities

Pitney Bowes have a fantastic online community hub called the Knowledge Communities which gives you access to tens of thousands of MapInfo and SSA resources - right at your fingertips. Features include:

### Search

The Knowledge Communities feature an Advanced Search which allows you to quickly look back at all the thousands and thousands of questions that have already been answered! You can find the solution to your query instantly, minimising disruption to your work.

### Forum

The hub also contains an active forum monitored by hundreds of Pitney Bowes support engineers and used by GIS professionals all over the world. The forum makes it easy for you to post screenshots, explain problems and ask questions.

### Groups

The Knowledge Communities have over 75,000 members from all over the world. Groups have been created inside the platform based on country, technology, etc. allowing you to make contacts within your industry sector. We think the UK User Group is a great place to start.

### Community Downloads

This is the holy grail if you're looking to get more out of your MapInfo! In here you can find hundreds of fantastic MapBasic Tools and Applications to add to your MapInfo.

Our favourites include the DrawTools which allows you to extend polylines and the OS Grid Reference Search toolbar.

Visit the community downloads page here: <http://communitydownloads.pbinsight.com/> (You will need to register to gain access to this)

### Speed of Information

Ultimately, the Knowledge Communities have been created to help you get the answer you need as soon as possible. We understand how frustrating it can be waiting for Pitney Bowes support to email you back. The Knowledge Communities allow you to self serve even at 3am!

**You don't need to be registered to view and search the Knowledge Communities. Click here to visit: <https://community.pitneybowes.com>**